

Employee Engagement & Retention

How HourWork Helps Domino's Deliver Success

From Stuffed Crust to Daily Operations - Keep Teams Engaged & Aligned







How HourWork Supports Your Team

Engage Employees, Strengthen Operations, and Improve Retention

- Support teams with TouchPoints from day one
- Celebrate employees with Milestones
- Keep everyone aligned with Announcements
- Enhance training & retention with Stay Surveys
- Understand why workers leave using Exit Surveys

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<	Alex Finch Manager	
	Hi Todd, welcome to the team at Dominos!	
	We're excited to have you start today! Your manager, Bill, will meet you at 15 Main St to help you settle in. If you need anything or have questions, feel free to reach out.	
	Let's make today great!	
	Thank you so much! I'm	
	really looking forward to my first day and getting started. I'll be there on time and ready to go. I appreciate the warm welcome and support!	



Announcements

Keep Team Members Aligned with Custom Announcements

With HourWork, Domino's franchisees can:

- Send updates with images or videos to reinforce quality standards
- Provide shift reminders to keep employees focused
- Encourage questions to improve clarity and execution

When HourWork gave me the platform to understand what was happening in my stores and why people were leaving, it allowed me to address those issues and make changes to improve retention."

- Dominic Benvenuti, VP and DOO (Boston Pie)



Stuffed Crust is here! Let's make sure every pizza is prepped perfectly. Watch this quick training video to stay on track:



Reply with questions!



Stay Surveys

Ensure Training Sticks with Stay Surveys & Confidence Tracking

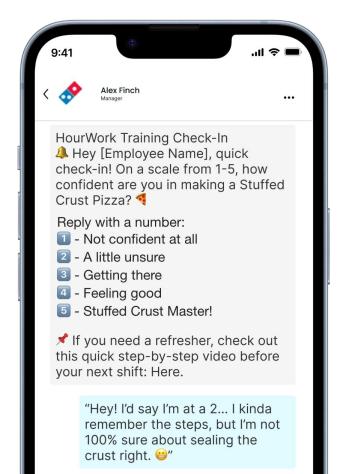
Training only works if employees feel ready. HourWork's Stay Surveys track effectiveness in real time.

How it Works:

- Stay Surveys check employee confidence
- Results appear instantly in the HourWork portal, allowing managers to spot training gaps
- Reports are sent via email recaps, CSV files, or PDFs for easy tracking

"HourWork allows employees to speak about issues or concerns before they become a larger hindrance in my stores."

– Chris Parker, Team JAZ





Communication

Give Employees a Direct Line for Questions

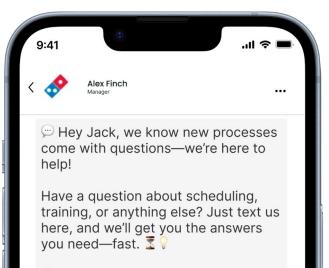
Every store faces questions and small issues that, if ignored, become bigger problems.

HourWork helps by:

- Offering a text-based Q&A so employees can ask questions
- Providing weekly reports on common concerns
- Encouraging feedback through in-store signage

"HourWork has been an important part of Team Members ability to contact above-store leadership. It has allowed me to directly answer questions, or direct Team Members to the person they need."

– Joel Mundt (CKW Pizza)



 Pro Tip: Check out our FAQ for quick solutions to common questions:
Link to FAQ's

Otherwise, drop your question below, and we'll get back to you ASAP!

Hey! I noticed my schedule looks different this week—how do I check if there was a change or if I got swapped with someone?



Communication

Boost Morale with Recognition

A high-pressure environment works best when employees feel valued.

With HourWork, franchisees can:

- Send motivational messages to boost morale
- Recognize top performers and encourage teamwork
- Keep engagement high with quick shoutouts

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- Dominic Benvenuti, VP and DOO (Boston Pie)



Hey Team! just a quick note to say YOU'RE CRUSHING IT!

Big shoutout to Alex for mastering the Stuffed Crust prep today—your speed and precision are next level! State of the speed of the speed of the speed. That's the kind of teamwork that makes us unstoppable!

Let's keep the momentum going who's ready to dominate the dinner rush? %

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Domino's and HourWork

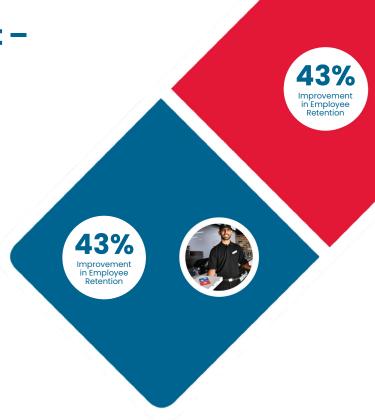
From New Launches to Every Shift – Keep Teams Ready & Running Smoothly with HourWork

From big launches to daily shifts, HourWork keeps operations smooth and teams engaged.

With HourWork, franchisees can:

- Instant updates to keep teams aligned
- Stay Surveys to reinforce training
- Direct Q&A for employee support
- Recognition tools to boost morale

"HourWork has been one of the best additions to my company to help me stay connected with my employees."



– Chris Parker, Team JAZ



Employee Engagement & Retention

Thank You



7x (At) Increased time

to hire.



Doubled size of staff in 90 days.

43% Improvement in Employee Retention



Improvement in Employee Retention