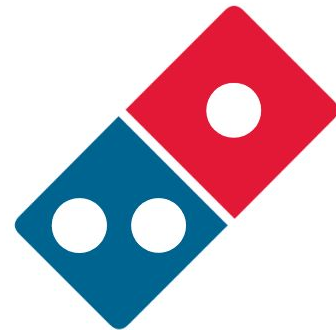




Employee Engagement & Retention

How HourWork Helps Domino's Deliver Success

From Stuffed Crust to Daily Operations – Keep Teams Engaged & Aligned



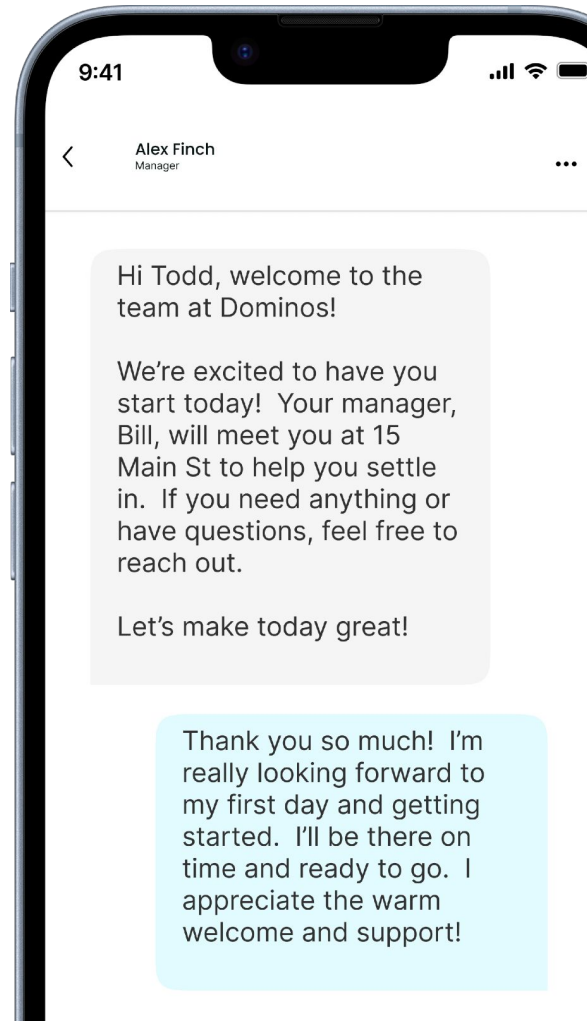


Boost Retention

How HourWork Supports Your Team

Engage Employees, Strengthen Operations, and Improve Retention

- Support teams with TouchPoints from day one
- Celebrate employees with Milestones
- Keep everyone aligned with Announcements
- Enhance training & retention with Stay Surveys
- Understand why workers leave using Exit Surveys



Announcements

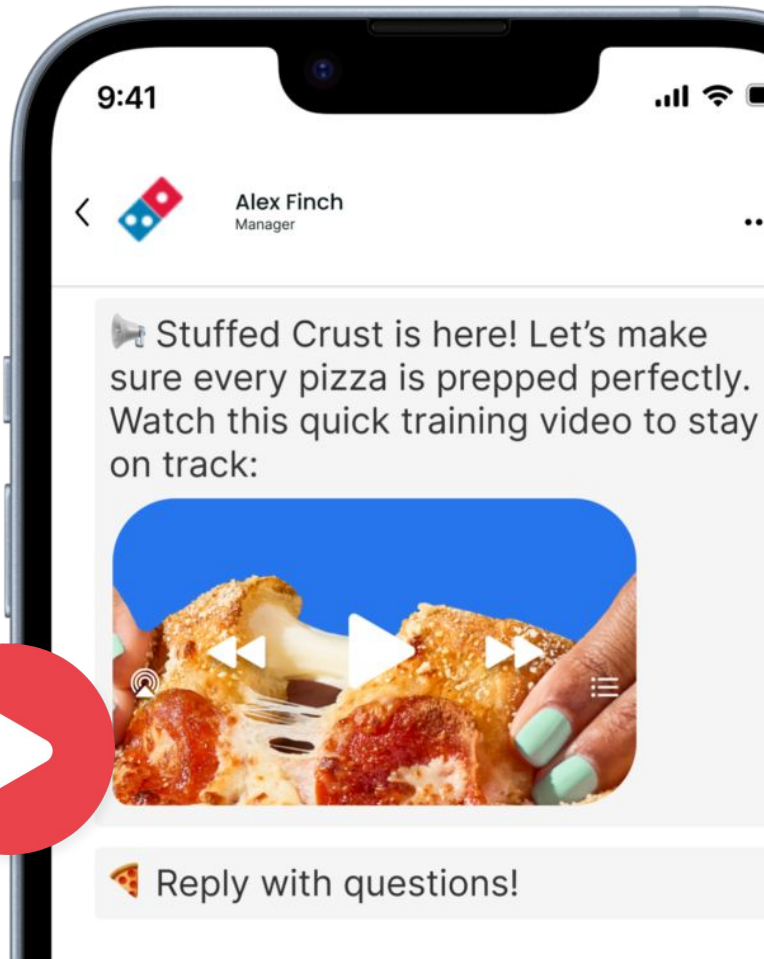
Keep Team Members Aligned with Custom Announcements

With HourWork, Domino's franchisees can:

- Send updates with images or videos to reinforce quality standards
- Provide shift reminders to keep employees focused
- Encourage questions to improve clarity and execution

When HourWork gave me the platform to understand what was happening in my stores and why people were leaving, it allowed me to address those issues and make changes to improve retention."

- Dominic Benvenuti, VP and DOO (Boston Pie)





Stay Surveys

Ensure Training Sticks with Stay Surveys & Confidence Tracking

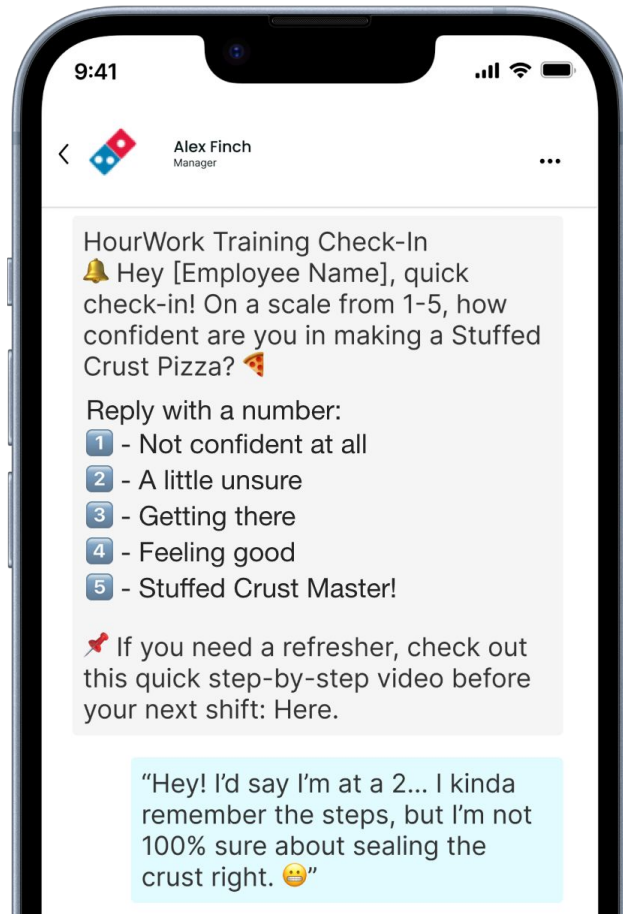
Training only works if employees feel ready. HourWork's Stay Surveys track effectiveness in real time.

How it Works:

- Stay Surveys check employee confidence
- Results appear instantly in the HourWork portal, allowing managers to spot training gaps
- Reports are sent via email recaps, CSV files, or PDFs for easy tracking

"HourWork allows employees to speak about issues or concerns before they become a larger hindrance in my stores."

— Chris Parker, Team JAZ





Communication

Give Employees a Direct Line for Questions

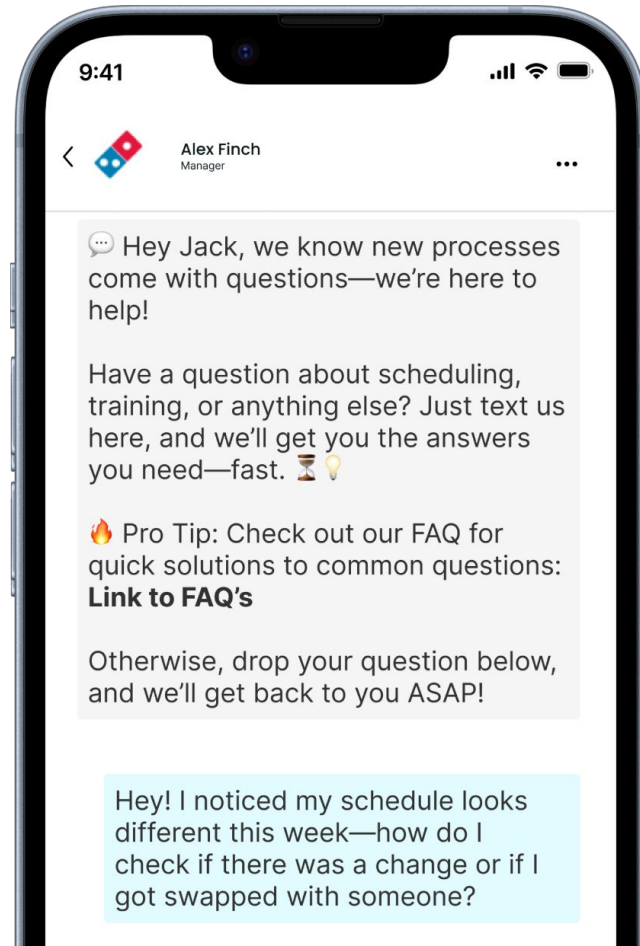
Every store faces questions and small issues that, if ignored, become bigger problems.

HourWork helps by:

- Offering a text-based Q&A so employees can ask questions
- Providing weekly reports on common concerns
- Encouraging feedback through in-store signage

"HourWork has been an important part of Team Members ability to contact above-store leadership. It has allowed me to directly answer questions, or direct Team Members to the person they need."

— Joel Mundt (CKW Pizza)





Communication

Boost Morale with Recognition

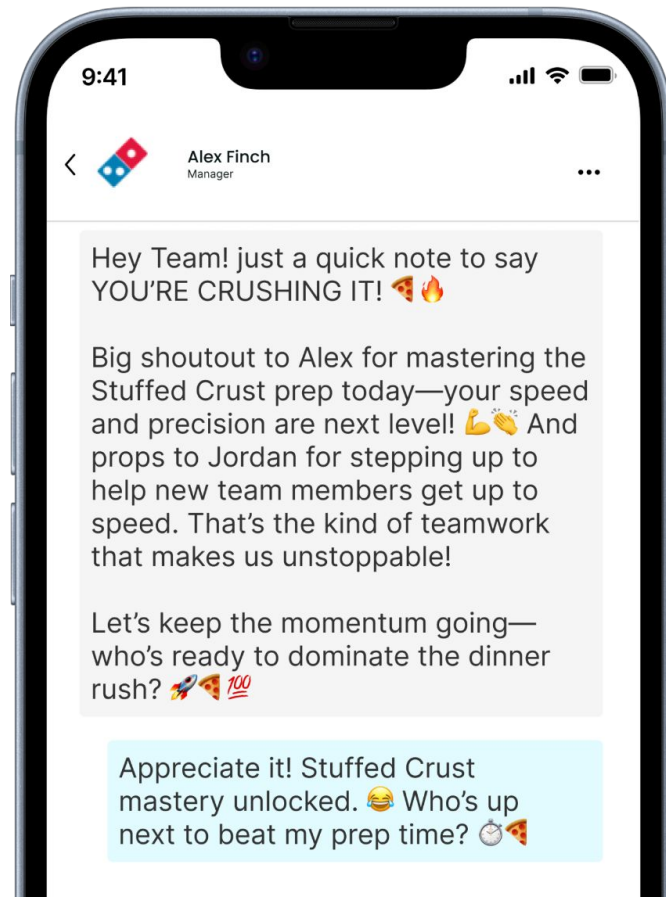
A high-pressure environment works best when employees feel valued.

With HourWork, franchisees can:

- Send motivational messages to boost morale
- Recognize top performers and encourage teamwork
- Keep engagement high with quick shoutouts

When HourWork gave me the platform to understand what was happening in my stores and why people were leaving, it allowed me to address those issues and make changes to improve retention."

– Dominic Benvenuti, VP and DOO (Boston Pie)





Domino's and HourWork

From New Launches to Every Shift – Keep Teams Ready & Running Smoothly with HourWork

From big launches to daily shifts, HourWork keeps operations smooth and teams engaged.

With HourWork, franchisees can:

- Instant updates to keep teams aligned
- Stay Surveys to reinforce training
- Direct Q&A for employee support
- Recognition tools to boost morale

"HourWork has been one of the best additions to my company to help me stay connected with my employees."

— Chris Parker, Team JAZ

43%

Improvement
in Employee
Retention

43%

Improvement
in Employee
Retention





Employee Engagement & Retention

Thank You

7x



Increased time to hire.

2x



Doubled size of staff in 90 days.

43%

Improvement in Employee Retention

43%

Improvement in Employee Retention

43%

Improvement in Employee Retention